



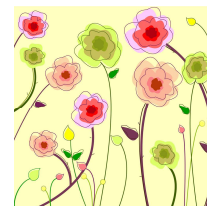
**Tips, Tools, News & Fun!**

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# SOC WRAP

## “Buddy Visits” Foster Seamless Collaboration



Have you ever found yourself confused regarding the roles, responsibilities and constraints of staff in other divisions? It can be challenging to navigate through the maze of services and criteria for different programs. This can create barriers and make team-based planning difficult due to misconceptions and unrealistic expectations we may have about other divisions.

One way to clear up some of this confusion is to “buddy up” with a colleague from another division, or with a different role within your division, and experience what work is like from their perspective through

the Departmental Shadowing Program! This great educational opportunity provides a chance to walk in someone else’s shoes.

Through shadowing, staff develop understanding of the rationale behind various approaches to case handling and build partnerships that provide seamless services and support for youth and families in an SOC environment.

For more information on how you can “visit” with a coworker refer to the policy on the DSCYF website at: [http://kids.delaware.gov/pdfs/pol\\_dsc307\\_12\\_2004.pdf](http://kids.delaware.gov/pdfs/pol_dsc307_12_2004.pdf)

### Youth Talk:

### Ferris School Job Fair

The people who came showed us opportunities to do different things when it's time to go get a job. It really helped us a lot.

-B.H.,

Ferris School Resident

*The Department’s shadowing program was created to provide staff with opportunities to develop and grow professionally by gaining a better understanding of other roles within the department. If you are interested in this opportunity, keep in mind:*

- You are limited to one shadowing experience per calendar year
- You, and the person you wish to shadow, need supervisory approval on the shadowing program form
- Shadowing must not compromise services, safety, security or confidentiality
- Document and share what you have learned with your supervisor and co-workers
- Have fun!

## Match Up: Answers will be in the next issue!

Match the following programs or services on the left...

Delacare Rules

Wrap Around Services

Quality Reviews

Operation Safe Streets

School FCT

with the appropriate service Division or unit on the right...

YRS

OPEI

Office of Child Care Licensing

Office of Case Management

CMH

April Riddle: You can keep this only after giving it away to someone else? Answer: Your word

THINK OF  
THE CHILD  
FIRST.

DELAWARE CHILDREN'S DEPARTMENT

SOC Wrap is a publication of the Delaware Children's Department SOC in Action Work Group

\*Want more information? To email us directly, send an email to [DSCYF\\_SOCInAction@state.de.us](mailto:DSCYF_SOCInAction@state.de.us)